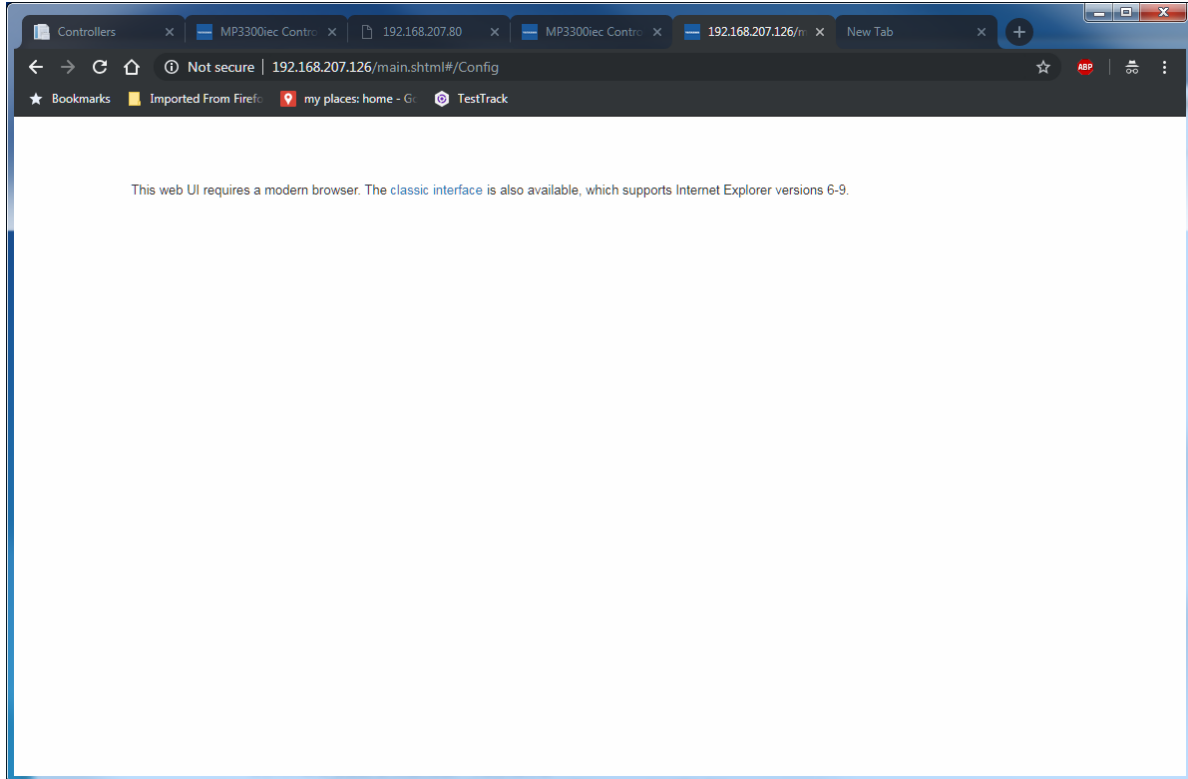


Title: How is the normal web page displayed when “This web UI requires a modern browser. ... ” message is displayed in a Chrome browser?

Product(s): MP2600iec, MP3200iec, MP3300iec, and Sigma-7Siec

Doc. No. CNT-718T1Z



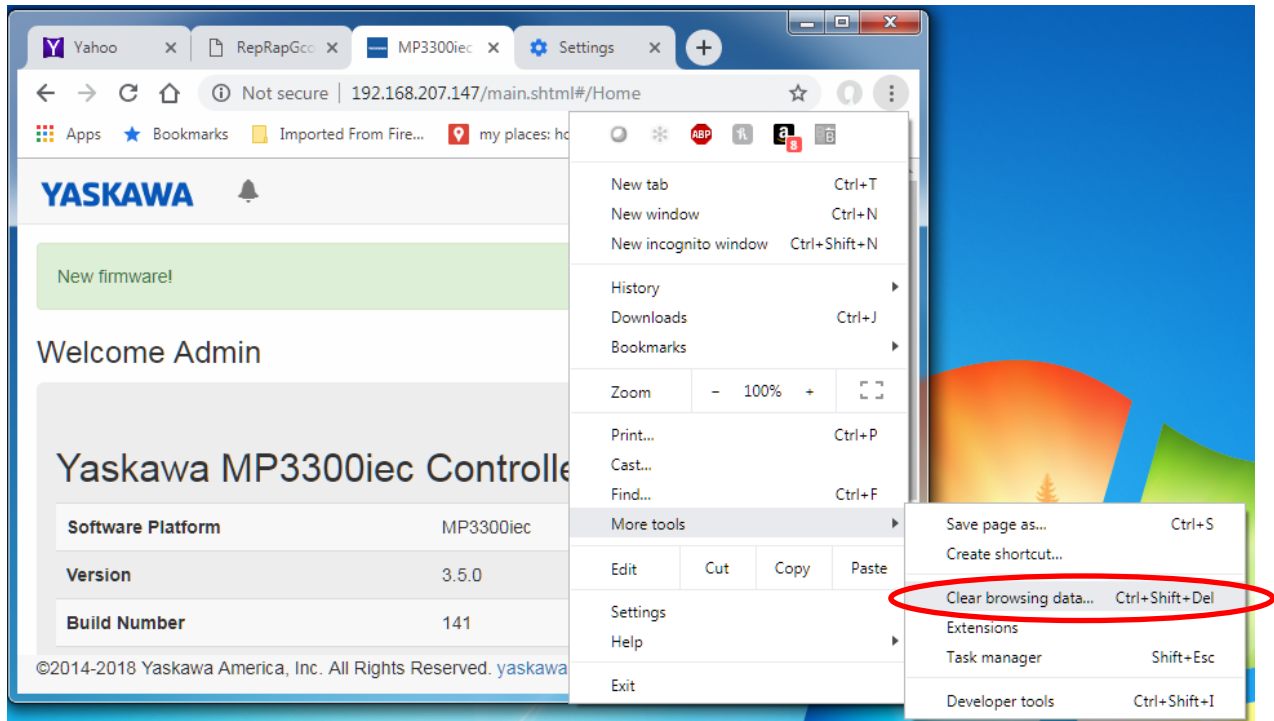
This usually occurs when firmware is downgraded. To view the normal web page the cache needs to be cleared and the page reloaded.

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Doc. No. CNT-718T1Z

If the browser is not in incognito mode Use the menu (the 3 dots at the upper right) to select More tools and then Clear browsing data, or use Ctrl+Shift+Del.

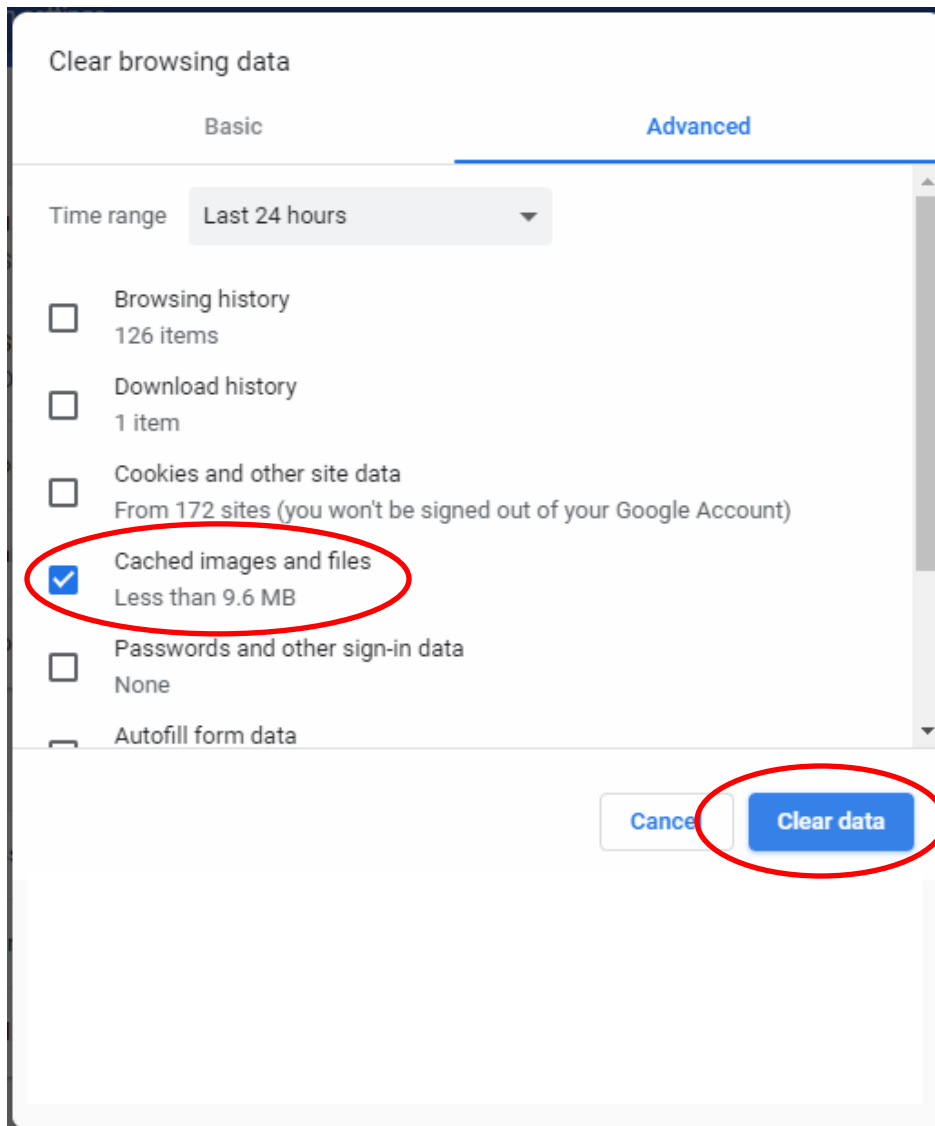


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In the Clear browsing data dialog select Cached images and files and press the Clear data button.



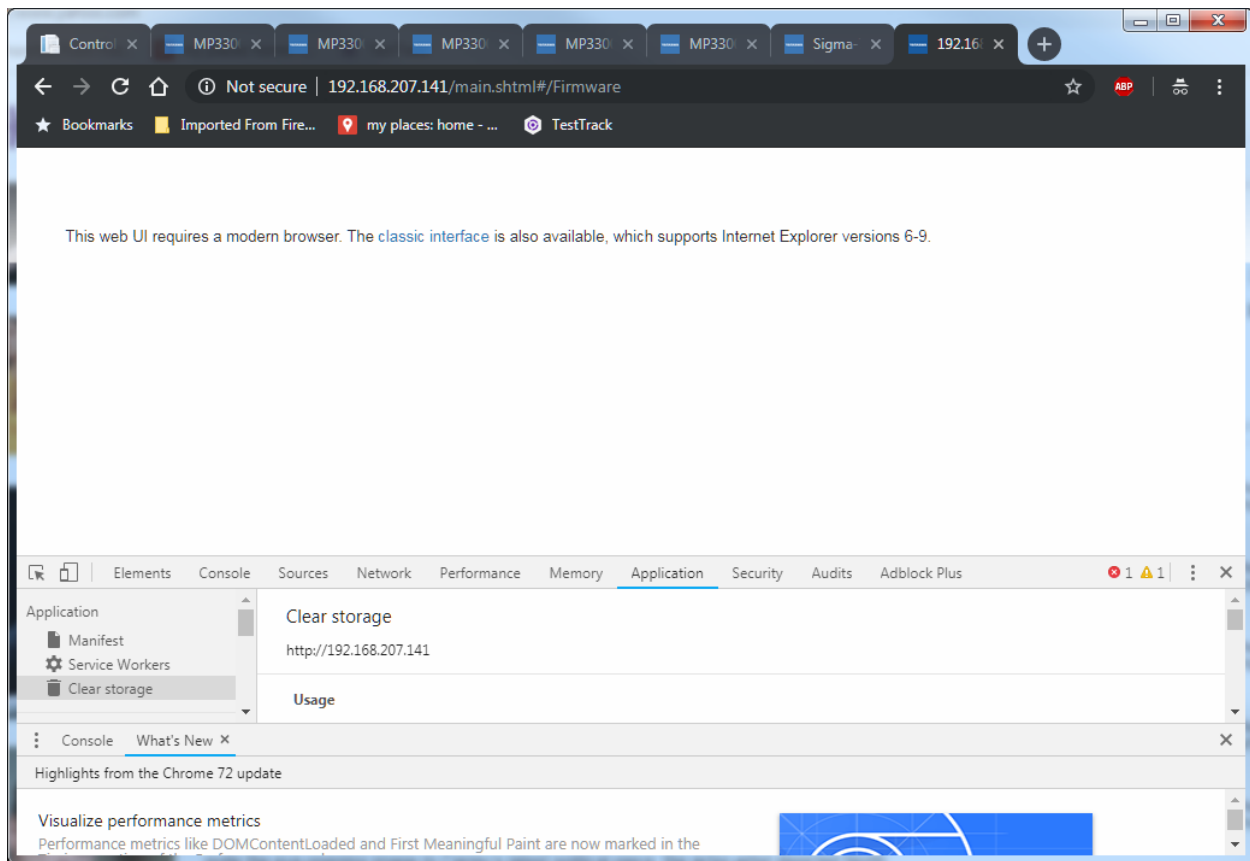
Click on refresh and the normal web page is displayed.

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Product(s): MP2600iec, MP3200iec, MP3300iec, and Sigma-7Siec

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If the browser is in incognito mode press F12 to open Developer tools:



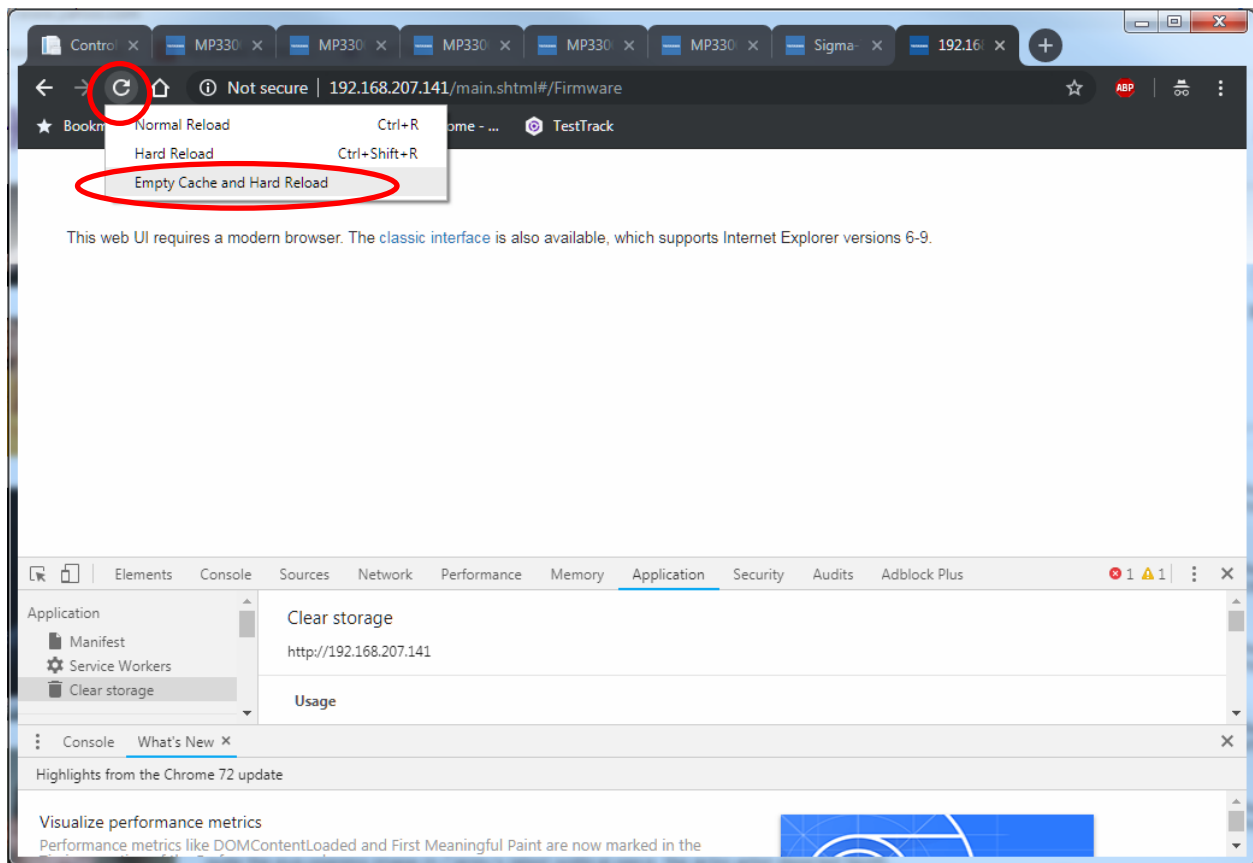
A window will appear at the bottom of the screen.

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Right click on the Refresh button and select Empty Cache and Hard Reload.



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The normal web page is displayed.

