**Solution Center Quick Tips**

The Yaskawa Solution Center is a self-service knowledge database providing all the functionality and content to resolve issues immediately, 24/7. Quickly find support solutions managed by our technical support teams in this online center.

The following FAQs answer some general questions about the Solution Center and how to use it.

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**About the Solution Center**

1. [What content is included in the Solution Center?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12515&sliceId=2&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37029&cmd=displayKC&dialogID=37028&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
2. [How do I view or edit my profile?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12527&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37065&cmd=displayKC&dialogID=37064&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
3. [Is it possible to get notifications for new or updated documents?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12545&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37073&cmd=displayKC&dialogID=37072&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
4. [What is “Change Focus” in Solution Center?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12552&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37097&cmd=displayKC&dialogID=37096&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
5. [What do the icons next to search results represent?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12554&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37100&cmd=displayKC&dialogID=37099&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
6. [What are Hot Topics?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12603&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37132&cmd=displayKC&dialogID=37131&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
7. [What are Notable Solutions?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12604&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37135&cmd=displayKC&dialogID=37134&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
8. [What is the Highlight option?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12607&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37146&cmd=displayKC&dialogID=37145&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)

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**Access the Solution Center**

1. [How to get to the Solution Center](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12512&sliceId=1&noCount=true&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37037&cmd=displayKC&dialogID=37036&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
2. [How do I login to the Solution Center?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12522&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37037&cmd=displayKC&dialogID=37036&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
3. [How do I logout of the Solution Center?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12524&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37047&cmd=displayKC&dialogID=37046&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)

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**Navigate the Solution Center**

1. [How do go back to the previous screen or return to the Solution Center home page to perform a new search?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12526&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37060&cmd=displayKC&dialogID=37059&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)

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**Search the Solution Center**

1. [How to search for content in the Solution Center](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12516&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37076&cmd=displayKC&dialogID=37075&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
2. [Am I able to sort search results in the Solution Center?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12559&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37113&cmd=displayKC&dialogID=37112&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
3. [Can I use a wildcard in a search?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12600&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37117&cmd=displayKC&dialogID=37116&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
4. [If I’m troubleshooting a problem, how do I find answers faster?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12601&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37120&cmd=displayKC&dialogID=37119&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
5. [How do I narrow search results?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12605&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37138&cmd=displayKC&dialogID=37137&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
6. [How do I find the most recent documents?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12606&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37143&cmd=displayKC&dialogID=37142&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
7. [Why do some search results appear to provide links to 3 pages in a document but always open to page 1?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12608&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37149&cmd=displayKC&dialogID=37148&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)

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**Solution Center Useful Tools**

1. [How do you share content from the Solution Center?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12517&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37032&cmd=displayKC&dialogID=37031&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
2. [What happens with links emailed from the Solution Center?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12521&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37043&cmd=displayKC&dialogID=37042&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
3. [Am I able to save favorite files, documents or solutions for later?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12549&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37088&cmd=displayKC&dialogID=37087&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
4. [How do I share, edit or remove items from My Favorites list?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12551&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37092&cmd=displayKC&dialogID=37091&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
5. [How do I provide feedback about a document or ask a technical question?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12525&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37052&cmd=displayKC&dialogID=37051&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
6. [How to rate a document](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12602&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37127&cmd=displayKC&dialogID=37126&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
7. [Am I able to download software from the Solution Center?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12544&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37068&cmd=displayKC&dialogID=37067&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
8. [Where can I find downloads or documents in the Solution Center?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12546&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37081&cmd=displayKC&dialogID=37080&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)
9. [What are related documents and where do I find them?](https://solutioncenter.yaskawa.com/selfservice/viewdocument.do?noCount=true&externalId=12558&sliceId=1&isLoadPublishedVer=&docType=kc&docTypeID=DT_POLICIESANDPROCEDURES_1&stateId=37103&cmd=displayKC&dialogID=37102&ViewedDocsListHelper=com.kanisa.apps.common.BaseViewedDocsListHelperImpl&openedFromSearchResults=true)

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